Mobilising Business Action with tools and guidance to scale up action

Stockholm World Water Week 2018





Introduction and Overview

Guy Hutton Senior Adviser, UNICEF Chair of WASH4Work

WASH4Work Responds to Global Commitments to WASH for Everyone, Everywhere





6.1 By 2030, achieve universal and equitable access to safe and affordable drinking water for all6.2 By 2030, achieve access to adequate and equitable sanitation and hygiene for all and end open defecation



8.8 Protect labour rights and promote safe and secure working environments for all workers, including migrant workers, in particular women migrants, and those in precarious employment





Challenges in Scaling Up WASH in the Workplace







Standards



WASH4Work Has Three Main Areas of Intervention

1.WASH in the Workplace to meet

workers' health, safety, comfort and dignity needs

2.WASH across Supply Chains to ensure deep and broad impact

3.WASH in the Community, providing goods & services and ensuring no negative impact of business operations

Water Stewardship is fundamental to incorporate



WASH4WORK Progress & Plans to Scale-Up



WASH4Work Has Five Main Work Streams

1. Strengthening the "Business Case" for WASH in the workplace

- 2. Providing clear "WASH standards" for different business categories, and a link with broader Water Stewardship
- **3. "Government Engagement"** for a conducive policy and regulatory environment and advocacy/technical support
- 4. Active "Company Outreach" to achieve greater update of materials and implement
- 5. Strong **"Communication & Advocacy"** for various key stakeholders and new companies















WaterAid











Thank You

Guy Hutton, Chair <u>ghutton@unicef.org</u> Mai-Lan Ha, Secretariat <u>mlha@pacinst.org</u>

http://www.wash4work.org



4WORK

Mobilising Business Action with tools and guidance to scale up action

Stockholm World Water Week 2018



Strengthening the Business Case for WASH

Ruth Romer – Private Sector Advisor WaterAid

30/08/2018





Context: our shared global challenge

- Business is part of the solution to our global WASH crisis
- Progressive companies have shifted their perspective, although a clear business case and a return on investment is compelling
- At a global level, economic case for WASH exists (WHO, 2012) US\$1 invested in sanitation = \$5.5 benefit US\$1 invested in water supply = \$2 return
- At company level ROI is largely anecdotal. Quantitative \$ evidence is missing and could help scale-up action

844 million people in the world – one in nine – do not have clean water close to home.

2.3 billion people in the world – almost one in three – do not have a **decent toilet** of their own.¹

These figures represent 'basic access' – the first step towards the Sustainable Development Goal (SDG) target of 'safely managed services'. The number of people without this higher level of service is even bigger.





Quantifying business benefits: an opportunity

A new guide – 'Strengthening the business case for WASH: how to measure value for your business'

- We need a more robust evidence base to build a stronger business case for investment in WASH
- The practical guide has been championed by WaterAid's business partners Diageo, Gap Inc. and Unilever, and endorsed by WASH4Work
- The guide will help provide evidence of the benefits and financial value of WASH interventions









The guide

- Purpose: to address the knowledge and data gaps on the ROI for WASH and generate a clearer business case
- Who is it for: Progressive / 'advanced' companies; those wanting to make the internal case and/or demonstrate leadership
- Assumptions: WASH identified as a priority issue; WASH intervention already designed; ROI for WASH is one factor in investment decision making; and competency in data collection
- Outcome: 'For every \$ spent, how many \$s are generated/lost?'





Overview of the contents of the guide

Six steps main steps to measuring the business value of WASH

A 'hypothetical' case study throughout to illustrate each of the steps

Where possible, it includes real company examples

It also includes **appendices** with:

- Example impact pathways
- A list of potential indicators for each impact
- Worked examples for the key impacts we have identified
- References section with key resources for further information on WASH, M&E and measuring social return on investment







Test it, learn from it and share your results with us corporate@wateraid.org





Thank you

Mobilising Business Action with tools and guidance to scale up action

Stockholm World Water Week 2018



We believe water is a human right

Gap Inc. is committed to reducing impacts on people + the environment by:







Mobilising Business Action with tools and guidance to scale up action

Stockholm World Water Week 2018



Mobilising Business Action with tools and guidance to scale up action

Stockholm World Water Week 2018



Deeper diver into the guide – facilitated session



- Hypothetical cases factory and field scenario
 - Triggers for discussion
- Focus on step 2
- Pre-developed impact pathways
- Facilitated 20 min discussion
- Immerse yourself in the scenario
 - Discuss what types of benefits may result?
 - How would you measure those benefits?
 - What data do you need?



Step 1: Develop the impact pathway for your WASH intervention

Factory





Step 1: Develop the impact pathway for your WASH intervention

Field





Direct business benefits that relate to core business value *

Typically easier to translate into financial value

Examples:

- Absence
- Productivity/efficiency
- Quality (such as reduced error rates)
- Staff turnover
- Operational costs
- Healthcare/clinic costs

Indirect business benefits that relate to wider purpose

Typically more challenging to translate into financial value

Examples:

- Employee loyalty and satisfaction
- Brand value
- Reputation
- Social licence to operate
- Labour relations
- Supplier loyalty
- Supply chain resilience
- Improved economic climate



*This guide focuses on the left column – direct business benefits.

Mobilising Business Action with tools and guidance to scale up action

Stockholm World Water Week 2018

